

# Justin Coleman

## Objective

To obtain employment in a growing and progressive organization where I can apply the technical and social skills I have learned to create a positive impact.

## Work experience

2000-2003 | 2005-2006 | 2007-2008 | 2009-2009 Technology Specialists Fort Wayne, Indiana

### **Windows 2000 Systems Administrator \ Onsite Technician**

- Local System Admin
- Over see local Microsoft Windows NT4, 2000 and 2003 servers, along with customer's small business servers.
- Onsite System Admin
- Over see day to day operations of customer's Windows servers.
- Migrate physical servers to virtual servers using ESX migration tool
- Repair Printers and Computers
- In-shop computer and printer repair
- Onsite computer and printer repair
- Including but no limited to IBM desktop/servers, Hp Desktop/servers and printers.
- Maintained DSL and T1's for customers
- Installed DSL and T1 lines for small business's supplied by Technology Specialists

2008 - 2008 ITT Aerospace Fort Wayne, Indiana

### **Desk Side Systems Admin - Contract**

- Support 10,000+ Active Directory Accounts
- Actively support global Active Directory, Add, Delete and Modify user accounts.
- Monitor Helpdesk Ticketing system, respond to calls when needed.
- Respond to Helpdesk Tickets as needed, troubleshoot and repair printers, pc's and servers.
- Create and deploy images using **Altiris**
- Create Pc Images as new Job Details are created within the company.
- Deploy New Pc's to end users
- Image pc's with correct image for job detail, replace old pc's

2008 - 2008 BAE Systems Fort Wayne, Indiana

### **Computer Systems Analyst - Contract**

- Support 2000 Active Directory Accounts
- Actively support Local Active Directory tree, Add, Delete and Modify user accounts.
- Monitor Helpdesk Ticketing system, respond to calls when needed.
- Respond to Helpdesk Tickets as needed, troubleshoot and repair printers, pc's and servers.
- Assist System Admin with System Admin tasks
- Creating Group Policies, Writing Login Scripts and Adding folder rights.
- Create Images
- Create Pc Images as new Job Details are created within the company.
- Deploy New Pc's to end users
- Image pc's with correct image for job detail, replace old pc's

2006 - 2007 triPRACTIX Fort Wayne, Indiana

### **Windows 2000/2003/ESX Systems Administrator**

- Over See day-to-day operations at datacenter
- Monitor temperature and humidity
- Add access to users and clients for access to data center via RFID cards
- Maintain all servers in data center
- Windows 2000, 2003 Exchange, SQL, Terminal Servers and VMware ESX
- Active Directory Management
- Manage over 1500-2000 users between 4 domains via active directory
- Design and implement hosting solution for GE medical Software
- Designed servers for ASP hosting solution using VMware ESX and Windows 2003 terminal servers.
- Troubleshoot Network, hardware and software problems

